



NEW WATER CONNECTIONS – EXPLANATORY NOTES

Connecting onto our water distribution system

We have a statutory duty to make available a supply of water that is sufficient for domestic purposes to new premises within our supply area. Normally, we are also able to satisfy new demands for water for non-domestic purposes unless there is a particular problem; with the availability of water for example. Any problems with supplying water to a site are identified in our response to an enquiry at the feasibility stage.

If you simply require a supply to a new property and we already have a water pipe of adequate capacity that passes nearby, we can make a connection onto our pipe and lay a new communication pipe (CP) to the boundary of your property. Applications need to be made on our *Application Form for a New Water Connection Quotation*. If, for any reason, there is a problem with providing a supply to your property, we will notify you at this stage. In case of problems, you are advised to submit your application early.

For housing development sites or commercial or industrial developments or re-developments where a new water main to extend our existing water distribution system to your site will be required, you will need to complete an *Application Form for Requisition of a Water Main*. Before completing the application form you should read the *Conditions for New Water Connections*.

There could be several components to the charges we make for new connections, which are:-

- **Infrastructure charges.** These are fixed charges made for each new connection to water mains. They are intended to cover the general ongoing cost of developing the local network to take account of new demand placed upon it. The level of these charges is set by Ofwat. In assessing the infrastructure charges that are payable for a development, we make an allowance for any premises that were on the site and used water within the previous five years.
- **Connection charge.** This charge is for the cost of laying and connecting the communication pipe from our water main to the property boundary. The charge will vary depending on the amount and difficulty of the work.
- **Building water charge.** This charge is to cover the cost of any un-metered water used during construction. In the event that all the site water is metered, the metered charge only will apply.

Charges are detailed in the Company's *Scheme of Charges*.

Water fittings inspections

Anyone who installs plumbing systems (including the underground supply pipe) or water fittings has a legal duty to ensure that the systems or fittings comply with the Water Fittings Regulations. The purpose of the regulations is to prevent contamination of drinking water and inefficient use of water through waste, excessive consumption or erroneous measurement.

Before you start any installation, you must ensure that you or any architect, building developer or plumber working on your behalf gives us advance notice of the work. We at Dee Valley Water are responsible for the enforcement of the regulations within our area of supply.

We can provide on request a copy of our Code of Practice on Enforcement of the Regulations, our information leaflet on giving notification and a form which you can use to notify us of your intended work or a proposed installation.